

Annex no 2 to Terms and conditions of SIN BY MANNEI SISTERS online store

INFORMATION ON THE RIGHT TO WITHDRAW FROM AGREEMENT

I. The right to withdraw from agreement

1. You have the right to withdraw from agreement within 14 days without giving any reason.
2. The deadline for withdrawal expires 14 days after you came into possession of goods or a third person other than the courier and appointed by you came into possession of goods.
3. In order to execute the right to withdraw from agreement, you have to inform us about the decision to withdraw from this agreement through an unambiguous statement sent to: **Sin By Mannei Sisters Inas Mannei**, Urząd Pocztowy 2, skrytka 122, ul. Głogowska 17, 60-952 Poznań
4. You can take advantage of cancellation form, but it is not obligatory.
5. In order to meet the cancellation deadline, you only need to send information on your execution of the right to withdraw from agreement before the deadline expires.
6. Email address where you can acquire necessary information is:
sinbymanneishop@gmail.com

II. Consequences of withdrawal from agreement

1. In case you withdraw from agreement, we will return you all the payments you made, including the cost of delivery of Goods (excluding additional costs resulting from your preferred delivery method other than the cheapest regular delivery method we offer) immediately and in each case no later than within 14 days from the day we were notified about your decision to execute the right to withdraw from agreement. Payments will be returned the same way you made them in the original transaction unless you explicitly agreed to another solution (**please state if you agree to another method of payment than the one used in the original transaction in a separate letter or on the form – if yes, please specify it**). In each case you will not incur any fees regarding this return, **except for the cost of delivery of the Goods to us.**
2. We can postpone return of the payment until we receive the Goods or a proof that they have been sent back to us, whichever comes first.
3. Please return the Goods to: **Sin By Mannei Sisters Inas Mannei**, Urząd Pocztowy 2, skrytka 122, ul. Głogowska 17, 60-952 Poznań, immediately and in each case no later than 14 days after you informed us about decision to withdraw from agreement. The deadline is met if you send back the Goods before 14 days pass.
4. **You will have to incur direct costs of return of the Goods.**
5. You are only responsible for reduction of Goods' value resulting from using them in a different way than it was required to decide on features and functioning of items. We hereby inform that in case the returned Goods were damaged, they may become worthless, which means that your responsibility for the reduction of Goods' value will amount to 100% of the price you had paid.

III. Limitations of the right to withdraw from agreement

The right to withdraw from agreement does not apply to:

- 1) agreement on provision of services if entrepreneur fully performed the service upon explicit permission of consumer who had been informed, prior to initiation of service provision, that after entrepreneur performs the service in full, they will lose the right to withdraw from agreement;
- 2) agreement under which the price or remuneration depends on fluctuations on the financial market which entrepreneur has no control of and which may take place before the deadline to withdraw from agreement expires;
- 3) agreement whose subject is a non-prefabricated item that has been manufactured according to consumer's specification or is to meet their individual needs;
- 4) agreement whose subject is an item that goes bad quickly or has short expiry date;
- 5) **agreement whose subject are items delivered in sealed packages that cannot be returned once they were opened because of health protection of for hygienic reasons – in case of Goods offered in our Store these are earrings;**
- 6) agreement whose subject are items that, after delivery, become inseparably connected with other items due to their nature;
- 7) agreement whose subject are alcoholic beverages whose price has been specified during conclusion of sales agreement which cannot be delivered sooner than after 30 days and whose value depends on market fluctuations that entrepreneur has no control of;
- 8) agreement in which consumer explicitly demanded that entrepreneur came to them in order to perform urgent repair or maintenance works; if entrepreneur additionally provides other services than the ones consumer demanded or provides other items than spare parts essential to perform repair or maintenance works, consumer has the right to withdraw from agreement in reference with the additional services or items;
- 9) agreement whose subject are sound or visual recordings or computer programs delivered in sealed packages, if the package was opened after delivery;
- 10) agreements on delivery of dailies, periodicals or magazine, except for subscription agreement;
- 11) agreement concluded through a public auction;
- 12) agreement on services regarding accommodation other than for residential purpose, transportation of goods, car rental, catering industry, services related to recreation, entertainment, sports or cultural events, if the agreement specified the date or period of service provision;
- 13) agreement on provision of digital content that is not saved on a storage device, if provision of the service was initiated upon explicit permission of the consumer before the deadline to withdraw from agreement expired and the entrepreneur informed the customer about loss of the right to withdraw from agreement.